

GUEST SAFETY GUIDE

Thank you for visiting this remote region of El Yunque National Forest. During this crisis we have taken extraordinary steps to maintain our health and that of our guests. Please observe the measures we have put in place to guard your safety and kindly comply with all our requests to ensure a safe climate for everyone.



CASA

FLAMBOYANT

PUERTO RICO

- Guests will receive a temperature check performed upon entering our home with a touch-less thermometer. If a guest records a temperature of 100.3 degrees F or lower and they answered "no" to all the questions on the Travel Declaration Form, access will be granted otherwise they will be advised to seek professional medical help.
- A Travel Declaration and Contact tracing form will have to be completed upon your check-in process.
- Guests and hosts are required to wear face coverings when in the public areas and while interacting with the hosts.
- Touch-less hand sanitizing stations have been placed conveniently by the front door and the back door of the main house. We have also placed hand sanitizers within the rooms. Please use them as often as possible to prevent the spread of the virus.
- An enhanced cleaning protocol has been implemented to reduce the risk of contagion. Special attention will be applied to commonly touched areas, hard surfaces, door handles, light switches, fridges, menus and room collaterals, remote controls, televisions, trash bins, hangers, luggage racks and faucet as well as toilet handles.
- Special signage has been placed in strategic locations throughout the property to remind guests about hand washing, mask wearing, and social distancing rules.
- Guests and Hosts will observe social distancing rules at all times. A minimum of 6 feet will be observed between guests and hosts at all times.
- Disinfectant wipes (from a list of approved CDC disinfectant products) have been placed in your room and around our home to be used at your discretion.
- Only two people are allowed into the pool at the one time.
- Your luggage will be disinfected upon entering the property.
- A copy of the Puerto Rico Tourism Company Health and Safety Destination-Wide program has been placed in your room for your review.
- An emergency plan has been created and it will be implemented in the event of an outbreak at Casa Flamboyant which includes complete business closure and cancelation/refund of outstanding reservations until the outbreak is resolved.

Your hosts at Casa Flamboyant hope that you will have a magical experience in El Yunque and remain safe and healthy during your visit to Puerto Rico. The measures outlined above have been implemented for your safety as well as ours and we hope you feel safe in the environment we created. Please let us know if you have any comments or things we could improve upon.

Your humble hosts:

Ricky & Florin

